

FLORIDA SURPLUS LINES SERVICE OFFICE

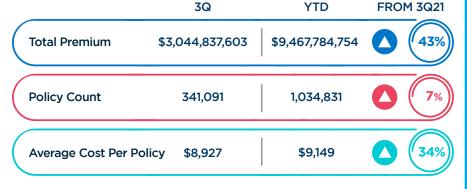
— 3Q22 FSLSO REPORT -

FLORIDA MARKETPLACE ACTIVITY

TOTAL 3Q22 FLORIDA PREMIUM



3Q22 PREMIUM & POLICY COUNT



3Q22 TAXES, FEES, & ASSESSMENTS



TOP INSURERS BY PREMIUM 0 0 10 3G22 RANK 10 INSURER 1 0 1 0 11	111 11 PREMIUM 1	PERCENT OF TOTAL PREMIUM	10 3Q21 RANK
UNDERWRITERS AT LLOYD'S, LONDON	\$646,152,166	21%	1
1 1 0		1 0	1.00
NATIONAL FIRE AND MARINE INSURANCE COMPANY	\$103,121,985	3%	4
0 0 11 01	∩ 1	1	1
WESTCHESTER SURPLUS LINES INSURANCE COMPANY	\$87,726,442	3%	6
0	0 0 1 0		1
PALMS INSURANCE COMPANY LTD.	\$84,866,246	3%	39
	1 0	1	1 0
LEXINGTON INSURANCE COMPANY	\$76,430,484	3%	2
0 0 0	11	1	1

TOP COVERAGES BY PREMIUM

COMMERCIAL PROPERTY (1000)



\$1,081,893,416

46,356 POLICIES

36% of Total Premium COMMERCIAL GENERAL LIABILITY (5000)



\$406,562,421

53,997 POLICIES

13% of Total Premium EXCESS COMMERCIAL GENERAL LIABILITY (5006)



\$234,623,303

7,309 POLICIES

8% of Total Premium COMMERCIAL PACKAGE (1005)



\$159,577,401

24,375 POLICIES

5% of Total Premium HOMEOWNERS HO-3 (2002)



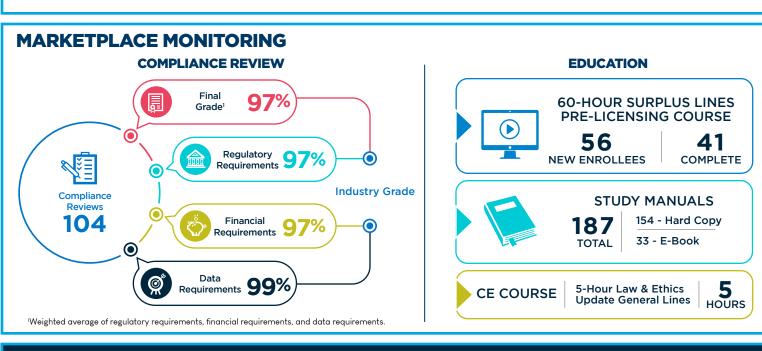
\$144,650,124

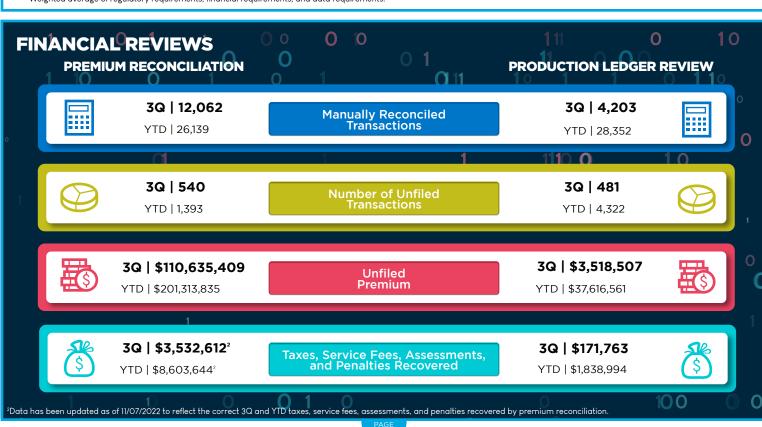
26,864 POLICIES

5% of Total Premium

Data herein is based upon policy transactions submitted between 07/01/22 and 09/30/22 and is current as of 10/01/22. All figures have been rounded to the nearest dollar amount.







3Q22 FSLSO REPORT **INFORMATION TECHNOLOGY** 0 0 0 10 **3Q22 EMAIL PHISH-PRONE PERCENTAGE 3Q22 UPTIME OF FSLSO IT RESOURCES** 1 10 0 **FSLSO** 0.3% • YTD | 0.4% 0 **Services Services** Managed by FSLSO **Not Managed** 10 O by FSLSO 99.998% 99.999% Government 3.9% **Uptime** Industry **Uptime** YTD | 3.9% YTD | 99.999% YTD | 99.988% Insurance 168 3.3% Industry YTD | 3.3% 3Q22 Help Desk Requests Resolved YTD | 514

PRODUCT & BUSINESS DEVELOPMENT

FEATURED PRODUCTS & SERVICES









SLAS SUBMISSIONS"

\$1.56B

PREMIUM

125,952 Policy Count

185,358 Transaction Count

TAX ESTIMATOR

173,437

TOTAL USAGE

106,646 | 61% | 33,156 | 19% | Website

33,312 | 19% Web Service | 323 | 1% Mobile App

WEBSITE

101,241

TOTAL PAGE VIEWS

1 Tax Estimator

County/City/Zip Search

Agent/Agency Search

PALMCAST

76

TOTAL PLAYS

285 Total Plays YTD







**SLAS states are Georgia, North Carolina, South Dakota, Tennessee, and Wyoming.

COMMUNITY OUTREACH



ECHO Back to School Clothing Drive

CUSTOMER OUTREACH

LAAIA Annual Convention
FSLA Annual Convention
AICP Annual Conference

DFS & Pearson VUE Surplus Lines Exam Review Workshop

ELECTRONIC COMMUNICATION



24

E-News, E-Alerts, & Advisors

26%

Viewed by Customers

SOCIAL MEDIA



16 Posts

1,039 Impressions 16
Posts
13,840
Impressions